The Ohio Peace and Conflict Studies Network (OPCSN) and the
Global Partnership for the Prevention of Armed Conflict's (GPPAC)
Peace Education Working Group Webinar Series

Free e-learning resources and tips for teaching SKILLS of alternative dispute resolution (ADR) and conflict resolution education (CRE) in Higher Education [Language: English]

Date/Time: Friday, April 3, 11AM EST (Ohio, New York, Washington, DC)

Summary: Ohio Peace and Conflict Studies Network members (**Ohio State University, Denison University, Oberlin College** and **Cuyahoga Community College**) share their favorite free on-line resources and tips for teaching conflict resolution and alternative dispute resolution **SKILLS** in college and university courses.

Hosted by:
* Jennifer Batton, Coordinator, Ohio Peace and Conflict Studies Network; Co-Chair, Global Partnership for the Prevention of Armed Conflict, Peace Education Working Group
* William Froehlich, Langdon Fellow in Dispute Resolution, Michael E. Moritz College of Law, The Ohio State University; Deputy Director, Divided Community Project
* Erika Jefferson, Assistant Director of Conflict Resolution, Denison University; Former Adjunct Professor of the Year, Ohio Association of Community Colleges; Former Part-Time Professor of the Year, Cuyahoga Community College

RESOURCES

Online tools:

- ❖ USOP Conflict Styles Assessment from Erika Jefferson (Denison U.)
  - o Webpage https://www.usip.org/public-education/students/conflict-styles-assessment.
  - o Youtube video: https://www.youtube.com/watch?v=O4eObpGH3l0.
- ❖ ZOOM tools:
  - o Zoom support: https://support.zoom.us/hc/en-us
  - o Zoom Breakout rooms: https://support.zoom.us/hc/en-us/articles/206476093-Enabling-breakout-rooms
- ❖ Restorative Justice
  - o From Ty Olson / Erika Jefferson: RJ in Education Facebook group: https://www.facebook.com/groups/251782461612526/

(April 2020) Collated by Bill Froehlich (OSU Moritz College of Law, froehlich.28@osu.edu) for OPCSN/GPPAC ZOOM webinar: *Free e-learning resources and tips for teaching SKILLS of alternative dispute resolution (ADR) and conflict resolution education (CRE) in Higher Education*.

- o From Deborah Reichmann: Guidelines for online circles example: https://www.morningsidecenter.org/teachable-moment/lessons/sample-virtual-community-guidelines-school-staff.
- ❖ Empathy Café

Free video resources:

1. Ohio State's Divided Community Project Virtual Toolkit, video series with strategies for addressing community and campus division (forthcoming summer 2020): https://go.osu.edu/dcptoolkit.
2. Mitchell Hamline School of Law Mediation Case Law Teaching Videos: https://open.mitchellhamline.edu/dri_mclvideo/. Primarily focused on legal issues in mediation.
3. ABA Section of Dispute Resolution & Suffolk University Dispute Resolution Video Center: http://www.adrvideo.org/. Videos on mediation, negotiation, mediation advocacy, and others.
4. Ohio Supreme Court Mediation Training Video: http://www.ohiochannel.org/video/mediation-its-your-solution-live-simulation. A demonstration of a six-stage mediation process.

Skills-focused articles for working on digital platforms:

- Alyson Carrel & Noam Ebner, *Mind the Gap: Bringing Technology to the Mediation Table*, Missouri Journal of Dispute Resolution (2019), https://scholarship.law.missouri.edu/jdr/vol2019/iss2/5/.
- Noam Ebner, *E-Mediation*, International Journal of Online Dispute Resolution (2012), https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2161451.
- Noam Ebner & Jeff Thompson, @ *Face Value? Nonverbal Communication & Trust Development in Online Video-Based Mediation*, International Journal of Online Dispute Resolution (2014), https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2395857.

Podcasts:

- American Negotiation Institute's *Negotiate Anything*, https://americannegotiationinstitute.com/negotiate-anything/.
- American Negotiation Institute's *Ask with Confidence*, https://americannegotiationinstitute.com/ask-with-confidence/.
- Harvard Negotiation and Mediation Clinical Program's *Thanks for Listening*, http://hnmcp.law.harvard.edu/podcast/.

Web Resources:

- o ABA Section of Dispute Resolution resources for online mediation: https://www.americanbar.org/groups/dispute_resolution/resources/resources-for-mediating-online/
- o NCDD: http://ncdd.org/